

HEALTH INSURANCE

What is health insurance and why do you need it?

AIA health insurance provides peace of mind that you can get faster access to medical treatment if you need it. Health insurance provides access to private medical care so you can focus on getting the right treatment and start your recovery sooner.

Our public health system and ACC do a great job of supporting people who require urgent medical attention. However, relying on the public system for conditions that are non-urgent or non-accidental can result in long waiting lists and delayed treatment.

Key benefits of our health insurance

- No annual limit on the amount you can claim for surgeries under the surgery benefit.
- Includes \$500,000 extensive cancer cover for every stage: from diagnosis to treatment and recovery.
- Children can be added to the policy at any time, and during their first three months of their life there is no underwriting required.
- Worldwide treatment options available to cover costs of treatment overseas. Conditions and limitations apply.

Our health insurance options



AIA Private health

This is comprehensive health cover providing access to private medical care when you need it most. Covers costs relating to specialist consultations, diagnostic imaging and tests, hospitalisation and surgery at a time, location and with the medical provider of your choice. Option available of upgrading to Private Health Plus for additional cover for specialist consultations, diagnostic imaging and tests, reproductive health and a health screening allowance.

Q AIA Cancer Care

This is a cancer only health cover that takes care of medical expenses associated with the diagnosis, treatment and recovery of cancer. Cover includes unlimited Cancer Surgery, access to specialist consultations, diagnostic imaging and tests and Pharmac and non-Pharmac Medsafe indicated cancer chemotherapy and immunotherapy drugs.

AIA Vitality

AIA Vitality is our personalised, science-backed health and wellbeing programme that supports you every day to make healthier lifestyle choices. It takes you on a journey to better health - where you get to know your health, improve it, and enjoy the rewards for doing so.

Add AIA Vitality when you purchase health insurance to receive:

- an initial 10% premium discount* on your first year's premium
- earn up to \$560 in vouchers or Airpoints Dollars™ per membership year
- exclusive rewards and discounts from our partners.



Add AIA Vitality to your health insurance for \$11.50 per month. *T&Cs apply.



What's included in AIA Health Insurance:

	♥ Private Health Covers a range of medical conditions	Covers cancer-related treatments only		
AIA Vitality Eligibility	Can be added for \$11.50 per month (16+)	Can be added for \$11.50 per month (16+)		
AIA Vitality Premium Discount Premium Flex rewards you with a discount on your insurance. The more engaged you are, the higher the discount. Conditions apply	Receive a 10% discount in your first year, then you're in control of the discount you receive.	Receive a 10% discount in your first year, then you're in control of the discount you receive.		
Surgery benefits				
Inpatient treatment costs including surgeon, anaesthetist, radiologist, and hospital fees.	U.E. & T	Unlimited		
Access to pre and post-surgery support services like consultations, physiotherapy and prescription drugs.	Unlimited			
Minor surgical procedures performed by a GP.	Up to \$3,000 per policy year	Up to \$3,000 per policy year		
Surgical costs for specified congenital conditions.	\$2,000 per lifetime			
Cancer Cover benefits				
Treatments and procedures, including the cost of Pharmac and non-Pharmac subsidised Medsafe indicated cancer chemotherapy drugs.		\$500,000 per policy year		
Consultations, tests and diagnostic imaging.				
Breast reconstruction following mastectomy.				
Breast symmetry following mastectomy.	\$500,000 per policy year			
Prophylactic surgery following cancer for prophylactic mastectomy and/or oophorectomy only, and where criteria has been met.				
Prostate brachytherapy.				
Cancer diagnostics.	No specific benefit but may be covered by other benefits of the policy	\$5,000 per policy year		
Post-cancer treatment care and support.	\$1,000 per policy year	\$1,000 per policy year		
Public hospital cancer treatment cash benefit.	\$5,000 per lifetime	\$5,000 per lifetime		
Palliative and respite care.	\$1,500 per lifetime	\$1,500 per lifetime		
Medical hospitalisation and testing				
Hospitalisation costs for treatment of a condition which doesn't require surgery such as hospital accommodation costs, specialist fees, and other ancillary hospital charges.	\$500,000 per policy year	No specific benefit but may be covered by other benefits of the policy		
Major diagnostic imaging and tests costs including Angiogram, Colonoscopy, CT scans, Laparoscopy, Hysteroscopy and MRI scans.	\$200,000 per policy year	No specific benefit but may be covered by other benefits of the policy		
Public hospital cash grant.	\$300 per day, Up to \$3,000 per policy year	\$300 per day, Up to \$3,000 per policy year		
Overseas treatment				
Voluntary treatment in Australia covering costs for the approved treatment, procedure, consultation, test, diagnostic imaging, support, or care at an approved health facility.	100% of the reasonable charges payable in New Zealand	100% of the reasonable charges payable in New Zealand		



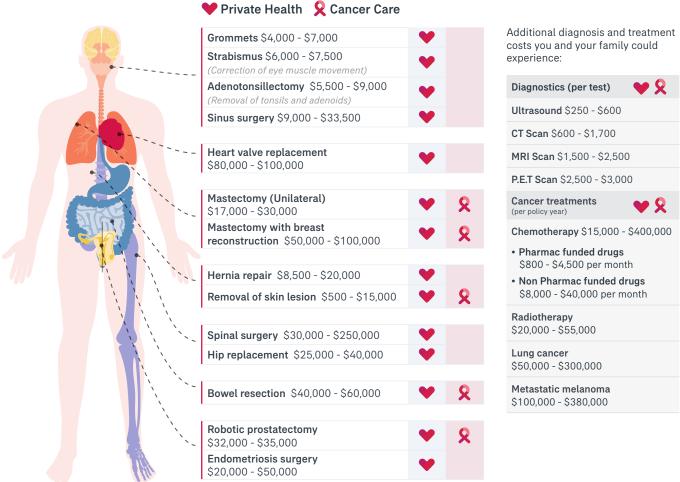
	Private Health Covers a range of medical conditions	Covers cancer-related treatments only
Voluntary treatment overseas (other than Australia) covering costs for the approved treatment, procedure, consultation, test, diagnostic imaging, support, or care recommended by a New Zealand specialist.	edure, consultation, test, diagnostic charges payable in New	
Treatment overseas where the waiting period in New Zealand is greater than six months. Covers costs for a medically necessary treatment or procedure unable to take place in New Zealand within six months.	100% of the reasonable charges payable in New Zealand	100% of the reasonable charges payable in New Zealand
Treatment overseas not available in New Zealand. Covers costs for a medically necessary treatment or procedure recommended by an approved specialist.	\$30,000 per policy year	\$30,000 per policy year
Loyalty benefits		
Bilateral breast reduction allowance.	\$7,500 per lifetime across	
Bariatric surgery allowance.	both benefits (after three years)	
Sterilisation.	\$5,000 per lifetime (after one year)	
ancer health screening allowance.		\$300 (after three years) or \$450 for AIA Vitality members (after two years)
Support benefits		
Mental health support.	\$2,500 per policy year	\$2,500 per policy year
Parent accommodation.	Up to \$3,000 per policy year	
Treatment away from home in New Zealand.	across both benefits. (Daily limits may apply)	Up to \$3,000 per policy year. (Daily limits may apply)
Obstetric care allowance.	\$2,000 per policy year	
Parents grieving.	\$2,000 per child	
Waiver of premium on death.	Two years free cover (policy)	Two years free cover (policy)
Optional upgrade – Private Health Plus		
Additional diagnostic imaging and tests which are not related to treatment or surgery, as long as referred by a medical practitioner or specialist.	\$100,000 per policy year	•
Additional specialist consultations (including second opinions) with a specialist referred by a registered medical practitioner.	\$10,000 per policy year	
Reproductive health Pregnancy, maternity and infertility allowance including infertility diagnosis.	\$1,500 per policy year (after two years)	
Health screening Health screening allowance including bone, bowel, breast, cervical, heart, prostate, skin and aortic aneurysm screening, and hearing and eye tests.	\$500 (after three years) or \$750 for AIA Vitality members (after two years)	

This is a summary only. For all terms, conditions, limits and exclusions, please read the policy wording.



Health insurance common treatment costs

The image below shows some common treatments our customers have needed and their average costs.



Additional diagnosis and treatment costs you and your family could

Diagnostics (per test)		
Ultrasound \$250 - \$600		
CT Scan \$600 - \$1,700		
MRI Scan \$1,500 - \$2,500		
P.E.T Scan \$2,500 - \$3,000		
Cancer treatments (per policy year)		
Chemotherapy \$15,000 - \$400,000		
• Pharmac funded drugs \$800 - \$4,500 per month		
• Non Pharmac funded drugs \$8,000 - \$40,000 per month		
Radiotherapy \$20,000 - \$55,000		
Lung cancer \$50,000 - \$300,000		
Metastatic melanoma \$100,000 - \$380,000		

Source: AIA Health Claims Data, 30 April 2023

What is a health insurance excess and how does it work?

When it comes to money, it's always good to know you're in control. Everyone's situation is different, so we have options to help keep your cover affordable. When you take out AIA Private Health insurance, you are required to choose your excess. The excess is the amount you need to pay before you make a claim and can be a way of managing cost. Based on the excess level chosen, you will receive the level of discount displayed in the table below.

	Excess option	Applicable discount*
Private Health	Nil	0%
	\$250	15%
	\$500	24%
	\$750	30%
	\$1,000	40%
	\$2,000	55%
	\$4,000	70%
	\$10,000	77%
Private Health Plus	Nil	0%
	\$250	15%
Cancer Care	Nil	0%

^{*} The excess and discounts are as at 17 April 2025 and are subject to change.



Did you know?

In 2023, we paid over \$143 million in claims for health insurance. Annual health insurance claims increased by 6% due to escalating costs and increased need for healthcare.



How you can save on insurance with AIA Vitality

When you sign up to AIA Vitality you receive an initial 10% premium discount on your eligible insurance policies. Then you're in control of the discount you can receive through ongoing engagement with the AIA Vitality programme. After the initial discount period (first year of membership), your AIA Vitality Discount will be determined annually based on your current AIA Vitality Status level on your policy anniversary.

Example: Your AIA Vitality year 1 **AIA Vitality Status achieved Premium flex** discount is 10% (the initial discount) ENGAGEMEN If you reach Platinum, your year 2 **PLATINUM** +2.0% p.a. up to maximum of 20% 30,000 pts **DISCOUNT WILL BE 12%** If you reach Gold, your year 2 Retain current discount **DISCOUNT WILL BE 10%** ш AMMI If you reach Silver, your year 2 -1% p.a. **DISCOUNT WILL BE 9%** to a minimum of 0% GR/ If you retain Bronze, your year 2 -2.0% p.a. RO(to a minimum of 0% **DISCOUNT WILL BE 8%**

For more details on Premium Flex, refer to aia.co.nz/premium-flex

How AIA Vitality Works

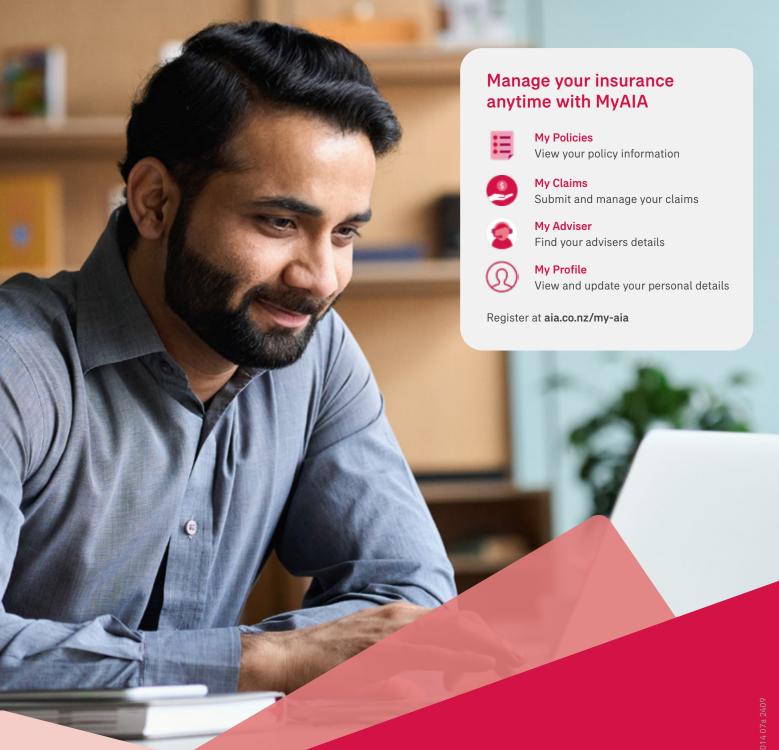
- Add AIA Vitality to your AIA Insurance

 To join AIA Vitality and start thriving, add it to any eligible life, trauma, disability, income protection or health insurance.
- Download the app
 Download the app via Google Play or Apple App Store and sign-up for your AIA Vitality membership.
- Link a compatible fitness device or app and start moving to earn AIA Vitality Points.
- Get instant access to great discounts from sports apparel and movie tickets to gym memberships. Plus earn weekly rewards for being active.



Scan the QR code to experience a year with AIA Vitality using our interactive simulator.







0800 500 108

Monday - Friday, 8.30am - 5.30pm



aia.co.nz



aia.co.nz/chat Monday - Friday, 8.30am - 5.30pm

Disclaimer

Other things you should know: the availability of insurance cover is subject to your application being approved. All applications are subject to individual consideration. Special conditions, exclusions and premium loadings may For full details of the products and benefits offered by AIA, please refer to the policy document(s) which are available from AIA. The information contained in this publication is general in nature and is not intended as advice. It may not be relevant to individual circumstances and before making any insurance decision, you should consult a professional Adviser.

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